

POLICY & RETURNS

I. General Terms

1. Online shop Airsoftguns.pl on the www.airsoftguns.pl site enables you to do your shopping via the Internet.
2. Prices of the products are shown in PLN with VAT included

II. Ordering

3. Your e-mail address and telephone number might be used in the process of realizations.
4. In order to purchase from our web site, You must complete an order form providing true and accurate information (an order form can be found on our web site).
5. In case when we are not able to realize your order AirSoftGuns.pl shall have the right to refuse or cancel the order. You will be notified as soon as possible and provided with explanation and further information about possible solutions.
6. Orders with inaccurate order forms will not be realized.
7. Merchandise bought will be delivered at the address provided in the order form.
8. You may choose the mode of delivery in the order form.
9. AirSoftGuns.pl does not pay for shipping, except some special cases specified by AirSoftGuns.pl

III. Warranty & returns policy

10. All items offered by the Airsoftguns.pl online shop carry 1-month manufacturer warranty. Parts and Accesories offered by the Airsoftguns.pl online shop carry 3-month manufacturer warranty.
11. If you decide to place a complaint please contact AirSoftGuns.pl or a service stated in your invoice. Your invoice, received with the merchandise ordered, is essential to begin the process of inquiring into a complaint.
12. You have a right to return the products ordered within 10 days from date of receiving the delivery. In such case, both sides withdraw from the sale contract.

13. Buyers from outside Poland who made a complaint about a product have their product sent back at the expense of the buyer.

IV. Terms

14. AirSoftGuns.pl make every attempt to verify information posted on our website. We do not bear responsibility for any incorrectness in the descriptions of products, or changes made by the manufacturer. Information included on our website is not an offer according to the civil code, that is why it cannot be a reason for laying a claim.

15. In case of refusing to take the delivery of the products, a customer is obliged to cover the delivery charges: 70 euro (includes Postal Service and the cost of packing). The refunding should be paid into our bank account.

V. Other

All issues not stated in our policy can be found in the civil code and the act regarding consumer rights (30th March 2000 Dz.U. nr 22 poz.271)